

# TSEYVA

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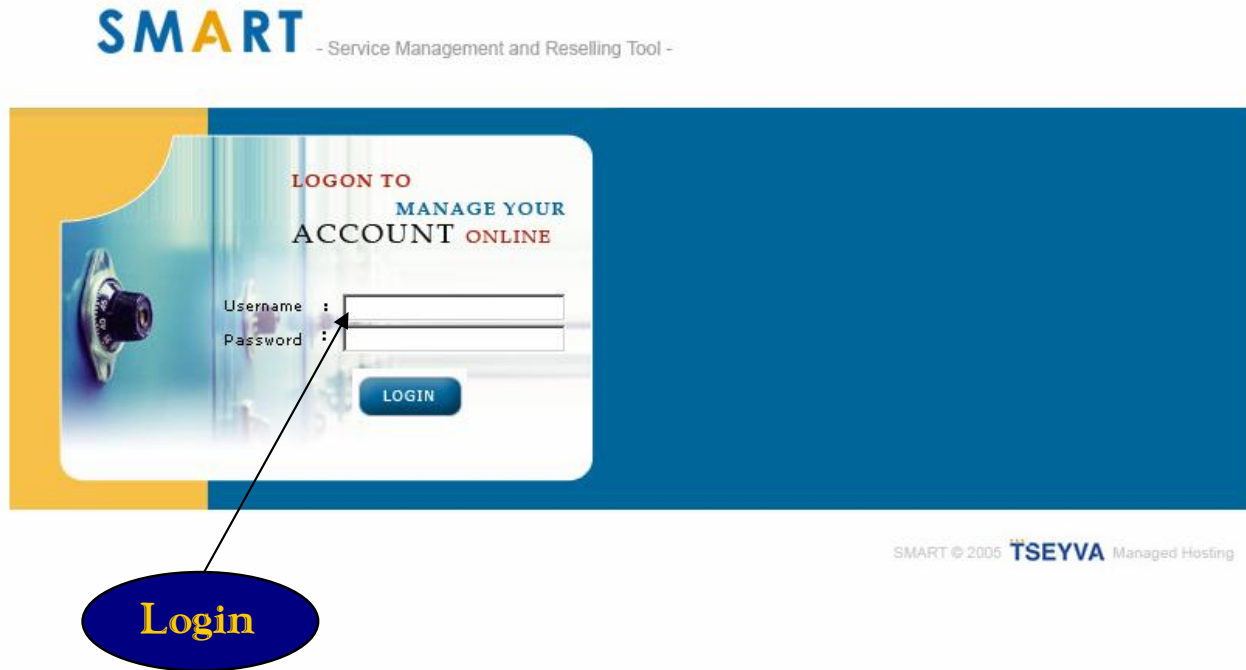
*Enhancing your IP Business.*

## SERVICE MANAGEMENT AND RESELLING TOOL [ SMART ]

**Account & Pin Generation Guide!**

The SMART allows the creation and management of client accounts and tariffs. In addition, SMART provides the overlook of profits and costs generated by the services that is provided by reseller to the clients.

After obtaining the username and password, reseller is authorized to log in to the system at: <http://www.tseyva.com>



There are six types of clients. They are

1. Gateways
2. PC 2 Phone
3. IP Phones
4. Calling Cards
5. Callback
6. Global

## I. GATEWAYS (GW Proxy Clients)

VOIP gates and other devices, such as IP phones, which connect to the VPS systems in direct mode (gw to gw), can be added here.

To add a new client in the Gateways client type:

- Click on Gateways
- Click on 'Add New' to add a client
- Assign a login name and password for clients.

[ [Add New](#) | [Add Clients](#) | [Changes](#) | [Export](#) | [Remove All](#) ]

[ [Filter](#) ] - Total Pages - [ 1 ] - Total Records - [ 0 ] - Page Size - [ 10 ]

Edit	Delete	Login	Password	IP Address	Credit	Tariff	Dialing Plan Prefix	Tariff Prefix	Codec1	Codec2				
1														

**Add new | Update**

Login	<input type="text" value="Demo"/>
Password	<input type="text" value="demo123"/>
Ip address	<input type="text" value="10.0.0.1"/>
	<input type="text" value="10.0.0.1"/>
	<input type="button" value="Add"/> <input type="button" value="Del"/>
Tariff	<input type="text" value="demo_Demo"/>
Dial plan prefix	<input type="text"/>
Tariff prefix	<input type="text"/>
Codec 1	<input type="text" value="G723"/>
Codec 2	<input type="text" value="G729"/>
<input checked="" type="checkbox"/> Active	<input type="checkbox"/> Recognize by H323ID
<input type="button" value="Save"/>	<input type="button" value="Cancel"/>

- Assign the tariff sheet that you wish to use.
- Leave the Dial plan Prefix and Tariff prefix blank
- Tick or untick the 'Active' checkbox. 'Active' needs to be checked in order to enable client to utilize the services.
- Recognize by H323ID is ticked in case it is an H323 device.
- There are two ways of authorizing a client in the case of GW clients:

**i. H323 ID -**

In the first case *login@password* must be entered in the gateway; in the H323ID field (@ plays the role of separating the login from the password).

**ii. IP address -**

In the case of authorization through IP, IP address needs to be entered in the correct field while the account is being set up (more that one address can be entered). Login and password are also needed;

This menu also allows adding accounts to the SIP equipment, which connect to SIP proxy.

## Gw Proxy Clients

Client with login id [ Demo123 ] was added to the system...

- Recognize by H323ID  - Active  - Calling Card  - Connect Immediately

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[ [Filter](#) ] - Total Pages - [ 1 ] - Total Records - [ 2 ] - Page Size -

Edit	Delete	Login	Password	IP Address	Credit	Tariff	Dialing Plan Prefix	Tariff Prefix	Codec1	Codec2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<a href="#">Edit</a>	<input checked="" type="checkbox"/>	Demo	Demo123	10.0.0.1...	0	demo_Demo	DP:	TP:	G723	G729	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<a href="#">Edit</a>	<input checked="" type="checkbox"/>	Demo123	jajaja34	...	0	demo_Demo	DP:	TP:	G723	G729	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1

The 'Filter' link enables you to find a required client or to see which clients are using a particular tariff sheet quickly and easily by entering the Login or Tariff sheet.

- Recognize by H323ID  - Active  - Calling Card  - Connect Immediately

[ [Add New](#) | [Add Clients](#) | [Changes](#) | [Export](#) | [Remove All](#) ]

[ [Filter](#) ] - Total Pages - [ 1 ] - Total Records - [ 2 ] - Page Size -

**Filter**

Login  Tariff

Edit	Delete	Login	Password	IP Address	Credit	Tariff	Dialing Plan Prefix	Tariff Prefix	Codec1	Codec2	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<a href="#">Edit</a>	<input checked="" type="checkbox"/>	Demo	Demo123	10.0.0.1...	0	demo_Demo	DP:	TP:	G723	G729	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<a href="#">Edit</a>	<input checked="" type="checkbox"/>	Demo123	jajaja34	...	0	demo_Demo	DP:	TP:	G723	G729	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## II. PC 2 PHONE CLIENTS

The PC 2Phone Client type allows resellers to add accounts for the PC 2Phone/Webphone clients.

PC 2Phone users are added to groups or 'lots'. Individual accounts can be added only to a previously created lot.

In order to create a lot:

- a. Click on the PC 2phone Clients link.
- b. Click on 'Add New Lot'.

## PC 2 Phone Clients

### Add New Lot

**Add | Edit Lots**

Lot Description

Edit	Delete	Description	Created On
1			

- c. Enter a Lot name and click on the 'Save' button. Lot name has to be in the 'ResellerID\_LotName' format.
- d. Click on the Lot Name to add clients to the Lot.
- e. 'Add New' adds a single account  
Enter the login name and password and select a Tariff Sheet to be used.
- f. 'Add Clients' adds multiple clients automatically  
The 'Add Clients' tool is particularly useful with the PC2phone and Callback services, which have a very high volume of sale in the form of cards with PIN number printed on them. The system automatically creates pairs (chosen randomly according to the set criteria) of login and password.  
After creating the desired number of Users, PINs' can be exported to a text file and saved on the local disc (file created in this way can be used by the printing house while printing the cards).

To 'Add Clients'

**Add Clients**

**Login**

Number of characters

Login starting characters

Use upper case  Use lower case  Use numbers

**Password**

Number of characters

Use upper case  Use lower case  Use numbers

Credit amount

Tariff plan

Number of clients

Dial plan prefix  Tariff prefix

Codec 1  Codec 2

Active  Recognize by H323ID

Connect immediately  SIP

- Enter the number of characters needed in the login and password strings, the combination of numbers and letters or numbers alone must be chosen.
- Set the credit amount for each client. All the users will be pre-paid type.
- Assign a tariff sheet to be used
- The number of new users' accounts that will be created has to be entered.
- 'Active' checkbox can be ticked to activate all accounts
- Click On generate to generate accounts

After creating new accounts, pairs of logins & passwords can be exported in the form of a text file.

- To export the pins to a file in your computer click on the 'Export' link and Save the file when prompted

Edit	Delete	Description	Created On
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demo_Demo_lot	9/14/2005 12:00:00 AM
1			

[ [Add New](#) | [Add Clients](#) | [Changes](#) | [Export](#) | [Remove All](#) ]

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[Clients of lot - \[demo\\_Demo\\_lot\]](#)

Edit	Delete	Login	Password	Credit	Tariff	Dialing Plan Prefix	Tariff Prefix	Active
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoCDIDANQOVC	FRLJESXNCT	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoDZRAODDUHB	HKIYYKHEEQ	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoJMEMGQOEXQ	NKDULTPVAF	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoKKSIIQFFPCL	XHUJHXQQLC	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoKMMFICPEXC	LHWTHRGCBI	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoNTBPMHQHH	VVPZXGRZGN	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoORXVBOXLRN	NMJKHBGYCK	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoSNOHITATUS	BKWUJYWBYJ	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoUHGMBJBMFW	PTXIOCQKYD	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	<input checked="" type="checkbox"/>	demoXQJEMFZDBJ	OXNKVRSZI	0	Master Value	DP:	TP:	<input checked="" type="checkbox"/>

### III. IP Phones

This menu is used to add accounts to VOIP gateways, IP phones and all the other equipment that requires registering in Gatekeeper or SIP registrar (based on the type of protocol used).

- For H323, registration takes place on the base of the alias sent by the equipment (H323id, e164 alias). Alias should contain the string *login@password*.
- For SIP, login and password should be entered in the correct field in equipment's Configuration.

The addition of new clients is similar to the Gateways type with a few changes.

- The Login name should be the same as the number to respond. Password should be entered and the Tariff Sheet should be assigned.
- The Gatekeeper Device type; **H323** or **SIP** should be chosen.
- The number should be a number from the IP block assigned to you eg: 99920728963

- d. The Codec1 **G723** and the Codec2 **G729**.
- e. Connect immediately has to be kept unticked.
- f. Click on Save to save the account.

**Add new | Update**

Login: 99920728963

Password: demo123

Tariff: demo\_Demo

GK Device Type: SIP

Number to respond to: 99920728963

Dial plan prefix: [ ] Tariff prefix: [ ]

Codec 1: G723 Codec 2: G729

Active  Recognize by H323ID

Connect immediately

Save Cancel

## IV. Calling Cards (IVR Clients)

The IVR Clients are created the same way as the PC 2Phone clients are created.

Add New Lot

Edit	Delete	Description	Created On
<input type="button" value="Edit"/>	<input type="checkbox"/>	demo_london 1	9/14/2005 12:00:00 AM
<input type="button" value="Edit"/>	<input type="checkbox"/>	demo_Demo	9/14/2005 12:00:00 AM

1

[ Add New | Add Clients | Changes | Export | Remove All ]

[ Filter ] - Total Pages - [ 1 ] - Total Records - [ 0 ] - Page Size - [ 10 ]

Clients of lot - [ demo\_Demo ]

Edit	Delete	Login	Password	Credit	Tariff	Dialing Plan Prefix	Tariff Prefix	Active
1								

**Add new | Update**

Login: Demo

Password: demo123

Tariff: demo\_Demo

Dial plan prefix: [ ] Tariff prefix: [ ]

Codec 1: G723 Codec 2: None

Active  Recognize by H323ID

Save Cancel

- Create a lot. Lot has to be in 'ResellerID\_LotName' format. Example: '0405s5\_Demo'.
- Add new client by creating a Login and a password.
- Select Tariff type
- Activate if needed; (tick the Active checkbox).
- Click on 'Save' to save the pin

## V. CALLBACK CLIENTS

This allows reseller to create ANI and SMS callback client accounts. These types of files are managed the same way Calling cards are managed.

### Add New Lot

Edit	Delete	Description	Created On
<input type="button" value="Edit"/>	<input type="checkbox"/>	demo_Demo123	9/14/2005 12:00:00 AM
1			

[ [Add New](#) | [Add Clients](#) | [Changes](#) | [Export](#) | [Remove All](#) ]

[ [Filter](#) ] - Total Pages - [ 1 ] - Total Records - [ 0 ] - Page Size -

[Clients of lot - \[demo\\_Demo123\]](#)

Edit	Delete	Login	Password	Credit	Tariff	Dialing Plan Prefix	Tariff Prefix	Dest. dialing plan prefix	Dest. tariff prefix	Active
1										

**Add new | Update**

Login

Password

Tariff

Dial plan prefix  Tariff prefix

Dest. dial plan prefix  Dest. tariff prefix

Codec 1  Codec 2


Active  Recognize by H323ID

- Create a lot. Lot has to be in 'ResellerID\_LotName' format. Example: '0405s5\_Demo'.
- Add new client by creating a Login and a password.
- Select Tariff type
- Activate if needed; (tick the Active checkbox).
- Click on 'Save' to save the pin

## VI. Global (Shared Clients)

Shared Clients enables the reseller to generate a pin that can be used for PC 2 Phone, Calling Cards, and Callback services.

These pins are generated similar to PC2 Phone and Callback Clients.

 **Global Clients** Logged in as [ demo ]

Edit	Delete	Description	Created On
<a href="#">Edit</a>	<a href="#">✖</a>	demo_defew	9/16/2005 12:00:00 AM

1

[ [Add New](#) | [Add Clients](#) | [Changes](#) | [Export](#) | [Remove All](#) ]

[ [Filter](#) ] - Total Pages - [ 1 ] - Total Records - [ 0 ] - Page Size - [ 10 ]

[Clients of lot - \[demo\\_defew\]](#)

Edit	Delete	Login	Password	Credit	Tariff	Dialing Plan Prefix	Tariff Prefix	Dest. dialing plan prefix	Dest. tariff prefix	Active

**Add new | Update**

Login:

Password:

Tariff:

Dial plan prefix:  Tariff prefix:

Dest. dial plan prefix:  Dest. tariff prefix:

Codec 1:  Codec 2:

Active  Recognize by H323ID

- Create a lot. Lot has to be in 'ResellerID\_LotName' format. Example: '0405s5\_Demo'.
- Add new client by creating a Login and a password.
- Select Tariff type
- Activate if needed; (tick the Active checkbox).
- Click on 'Save' to save the pin